

# medical

## SERVICE CATALOGUE

MDR / IVDR / FDA

2023 - 2024



**Q TIC S**  
medical

Consulting

Education

Product  
Development

Software  
Development  
and Testing

Preclinical  
Testing

Productions  
Equipment  
Testing

Clinical  
investigation

Certification

# OUR SERVICE PORTFOLIO BY **MEDICAL** SEGMENTS

## Consulting

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Compliance with the regulation of medical devices poses an increasingly difficult task for economic operators. In order to reduce the burden on economic operators, we provide full support for the CE marking of medical devices, from regulatory strategy to post-market surveillance.

## Product development

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Thanks to our professional engineering team we have an extensive experience in the design of custom PCBs, electronic devices and complete product development.

## Preclinical testing

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Verification of medical devices safety is mandatory for all manufacturers. We provide biocompatibility, safety and usability testing services to verify the safety of active and IVD devices.

## Clinical investigation

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The key to CE marking of medical devices is validation of clinical safety and performance. With our team of doctors and biologists, we provide a full range of services from the design of clinical investigations, through licensing, to the preparation of a clinical investigation report.

## Education

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Fulfilling the requirements of the CE marking is inconceivable without acquiring the appropriate knowledge. We provide training in all relevant areas related to the CE marking of medical devices in the form that best suits your needs: open and outsourced or customized training.

## Software development and testing

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We build reliable custom software solutions for our customers from concept to FDA approval. Our team of experts supports every step of the development process, including UX/UI design, software development, testing, quality assurance and support services.

## Cybersecurity evaluation

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Active and IVD devices which are connected, store any data, include any computing, control analogue or digital functionality are subject of mandatory assessment and validation of cybersecurity risk. We execute cybersecurity evaluations based on strictest accreditations and standards.

## Certification

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The entrance ticket to the international medical device market is ISO 13485 certification. With our accredited ISO 13485 and ISO 27001 certification service, we provide internationally recognized certificates. In addition, we provide effective support for the selection of a notified body.



# QTICS MEDICAL DIVISION



**QTICS**  
medical



## ONE STOP SHOP MODEL



**One stop shop  
for MedTech companies**

# TABLE OF CONTENTS

<b>CONSULTING</b>	<b>5</b>
<i>Design and development of medical devices</i>	6
<i>Software development and testing</i>	6
<i>Cybersecurity</i>	7
<i>Conformity assessment support - MDR</i>	9
<i>Conformity assessment support - IVDR</i>	10
<i>Conformity assessment support – FDA</i>	11
<i>Conformity assessment support - RoHS</i>	12
<i>Conformity assessment support – production equipment (machines)</i>	12
<b>EDUCATION</b>	<b>13</b>
<i>Management system trainings</i>	14
<i>MDR, IVDR trainings</i>	14
<i>MDR, IVDR related standards trainings</i>	14
<i>MD and related standards training</i>	15
<b>PRODUCT DEVELOPMENT</b>	<b>16</b>
<i>PCB Design</i>	17
<i>Embedded Software Development</i>	17
<i>Turnkey product development</i>	17
<b>SOFTWARE DEVELOPMENT AND TESTING</b>	<b>18</b>
<b>PRECLINICAL TESTING</b>	<b>21</b>
<i>Biocompatibility testing</i>	22
<i>Safety testing</i>	22
<i>Usability testing</i>	23
<i>Cybersecurity testing</i>	23
<i>RoHS testing</i>	23
<b>PRODUCTIONS EQUIPMENT TESTING</b>	<b>24</b>
<b>CLINICAL INVESTIGATION</b>	<b>26</b>
<b>CERTIFICATION</b>	<b>28</b>
<b>Abbreviations</b>	<b>30</b>

SEARCH

INFR

# CONSULTING

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## Design and development of medical devices

1.	-	Product qualification support: <ul style="list-style-type: none"> <li>▪ Applicable legislation</li> <li>▪ Definition of relevant categories / classes</li> </ul>
2.	National Guideline on HTE Evaluation	Preparation of Health Technology Assessment
3.	MDR 10. (9) a IVDR 10. (8) a	Preparation of strategy for regulatory compliance: <ul style="list-style-type: none"> <li>▪ Key players in the target market</li> <li>▪ Conformity assessment procedure</li> <li>▪ The content of required documentation</li> <li>▪ Applicable standards and guidance</li> </ul>
4.	MDR I.	Preparation of test plan: identification of tests to verify the general safety and performance requirements of MDR Annex I.
5.	EN 60601-1 EN 61010-2-101	Technical advice for the safe, standard design of devices

## Software Development and Testing

6.	TMMi framework ISO 13485	Thorough evaluation of team capabilities, goals and skill sets
7.	ISO 13485	Process improvement recommendations to optimize efficiency and quality
8.	ISO 13485	Ensuring outputs meet regulatory requirements and industry standards
9.	ISO 13485	Facilitating compliance with relevant regulations during the development lifecycle
10.	-	Consulting related to Artificial Intelligence Machine Learning and Data Science

Cybersecurity

11. MDR I. Developing a cybersecurity strategy  
Product-specific requirements

12.	Relevant provisions of MDR I MDCG 2019-16 ISO 14971 ISO 81001-5-1 AAMI TIR57	Gap analysis
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13. Relevant provisions of MDR I  
MDCG 2019-16  
ISO 14971  
AAMI TIR57  
Prepare / support the Risk Management File based on Cybersecurity

14.	AAMI TIR57	Provide expert review of the acceptability of all residual risks for Cybersecurity
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15. -  
Monitoring the state-of-the-art level of Cybersecurity and reporting regularly

16.	MDR I.	Support and review the Instruction for Use based on Cybersecurity
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Cybersecurity

- 17. EN 60601-1  
EN 62304  
IEC 82304-1  
EN 62304  
IEC 81001-5-1  
Change or create design and development procedures for Cybersecurity

- |     |  |   |
|-----|--|---|
| 18. | EN 62304<br>(IEC 62304)<br>IEC 81001-5-1 | Evaluation of Cybersecurity aspects of software requirements: <ul style="list-style-type: none"> <li>▪ Software architecture security analysis</li> <li>▪ Safety review of risk analysis</li> </ul> |
|-----|--|---|

- 19. IEC/TR 60601-4-5  
(IEC 62443-4-2)  
Safety aspects of medical devices, support for safety level classification

- |     |                                |   |
|-----|--------------------------------|---|
| 20. | ISO/IEC 27001<br>ISO/IEC 27002 | Development and certification support of Information Security Management System |
|-----|--------------------------------|---|



## Conformity assessment support - MDR

21.	MDR Art. 29. 31.	Support the registration of medical devices and economic operators (EUDAMED, NOR)
22.	MDR Art. 27. VI. B.	UDI design support
23.	MDR Art. 10 (9) IX., XI. A. ISO 13485	<p>Implementation of quality management system:</p> <ul style="list-style-type: none"> <li>▪ Preparation of documentation</li> <li>▪ Introductory education</li> <li>▪ Internal audit</li> <li>▪ Management review</li> </ul>
24.	MDR II.	<p>Preparation of the Technical Documentation:</p> <ul style="list-style-type: none"> <li>▪ Device description</li> <li>▪ Information to be supplied by the manufacturer</li> <li>▪ Design and manufacturing information</li> <li>▪ General safety and performance requirements checklist</li> <li>▪ Benefit-risk analysis and risk management</li> <li>▪ Product verification and validation support</li> </ul>
25.	MDR III.	<p>Preparation of technical documentation on post-market surveillance:</p> <ul style="list-style-type: none"> <li>▪ Post-market surveillance plan</li> <li>▪ Periodic safety update report</li> <li>▪ Post-market surveillance report</li> </ul>
26.	MDR XIV.	<p>Preparation of the Clinical Evaluation:</p> <ul style="list-style-type: none"> <li>▪ Clinical evaluation plan</li> <li>▪ Clinical evaluation report</li> <li>▪ Post Market Clinical Follow-up (PMCF) plan</li> <li>▪ Post Market Clinical Follow-up (PMCF) report</li> </ul>
27.	ISO 10993-1 ISO 10993-18	<p>Preparation of the Biological Evaluation Report:</p> <ul style="list-style-type: none"> <li>▪ Preparation of the biological evaluation strategy</li> <li>▪ Characterization of materials</li> <li>▪ Selection of studies or justification for omitting studies</li> <li>▪ Toxicological risk assessment</li> <li>▪ Summary evaluation of biocompatibility</li> </ul>

## Conformity assessment support - MDR

28.	IEC 62366-1	Supporting of the Usability Engineering Process: <ul style="list-style-type: none"> <li>▪ Compilation of the Usability Engineering File</li> <li>▪ Associated risk evaluation.</li> </ul>
29.	MDR Art. 10 (9) IX., XI. A. ISO 13485	Perform audits: <ul style="list-style-type: none"> <li>▪ CE (MDR) internal audit</li> <li>▪ ISO 13485 internal audit</li> <li>▪ Supplier audit</li> </ul>

## Conformity assessment support - IVDR

30.	IVDR Art. 26. 28.	Support the registration of medical devices and economic operators (EUDAMED, NOR)
31.	IVDR Art. 24. VI. B.	UDI design support
32.	IVDR Art. 10 (8) IX., XI. A. ISO 13485	Implementation of quality management system: <ul style="list-style-type: none"> <li>▪ Preparation of documentation</li> <li>▪ Introductory education</li> <li>▪ Internal audit</li> <li>▪ Management review</li> </ul>
33.	IVDR II.	Preparation of the Technical Documentation: <ul style="list-style-type: none"> <li>▪ Device description</li> <li>▪ Information to be supplied by the manufacturer</li> <li>▪ Design and manufacturing information</li> <li>▪ General safety and performance requirements checklist</li> <li>▪ Benefit-risk analysis and risk management</li> <li>▪ Product verification and validation support</li> </ul>
34.	IVDR III.	Preparation of technical documentation on post-market surveillance: <ul style="list-style-type: none"> <li>▪ Post-market surveillance plan</li> <li>▪ Periodic safety update report</li> <li>▪ Post-market surveillance report</li> </ul>

**Conformity assessment support - IVDR**

35.	IVDR XIII.	<p>Preparation of the Clinical Evaluation:</p> <ul style="list-style-type: none"> <li>▪ Clinical evaluation plan</li> <li>▪ Clinical evaluation report,</li> <li>▪ Post Market Clinical Follow-up (PMCF) plan</li> <li>▪ Post Market Clinical Follow-up (PMCF) report</li> </ul>
36.	IEC 62366-1	<p>Supporting of the Usability Engineering Process:</p> <ul style="list-style-type: none"> <li>▪ Compilation of the Usability Engineering File</li> <li>▪ Associated risk evaluation</li> </ul>
37.	IVDR Art. 10 (8) IX., XI. A. ISO 13485	<p>Perform audits:</p> <ul style="list-style-type: none"> <li>▪ CE (IVDR) internal audit</li> <li>▪ ISO 13485 internal audit</li> <li>▪ Supplier audit</li> </ul>

**Conformity assessment support – FDA**

38.	21 CFR Part 820	<p>Implementation of quality management system:</p> <ul style="list-style-type: none"> <li>▪ Designing and implementing QMS processes and procedures</li> <li>▪ Ensuring documentation aligns with relevant regulations and standards</li> <li>▪ Developing documentation templates and tools for efficient management</li> <li>▪ Conducting internal audits and assessments to identify areas for improvement</li> <li>▪ Providing training and support to ensure successful QMS implementation</li> </ul>
39.	21 CFR Part 11	<ul style="list-style-type: none"> <li>▪ Consulting on Electronic Records and Electronic Signatures</li> </ul>
40.	IEC 62366-1	<p>Supporting of the Usability Engineering Process:</p> <ul style="list-style-type: none"> <li>▪ Compilation of the Usability Engineering File</li> <li>▪ Associated risk evaluation</li> </ul>
41.	21 CFR Part 820 ISO 13485	<p>Perform audits:</p> <ul style="list-style-type: none"> <li>▪ 21 CFR Part 820 internal audit</li> <li>▪ ISO 13485 internal audit</li> <li>▪ Supplier audit</li> </ul>

**Conformity assessment support - RoHS**

42.	RoHS Article 7. b)	Support for internal production control procedure: <ul style="list-style-type: none"> <li>▪ Development of technical documentation</li> <li>▪ Supplementing the quality management system with RoHS requirements</li> </ul>
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**Conformity assessment support – production equipment (machines)**

43.	RoHS Article 7. b)	Defining the requirements for the placing on the market or putting into service of production equipment: <ul style="list-style-type: none"> <li>▪ Legislations</li> <li>▪ Harmonized standards</li> <li>▪ Conformity assessment procedure</li> <li>▪ Manufacturers or operator tasks</li> </ul>
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44.	(MD, LVD, EMC, ATEX)	Compilation of technical documentation in accordance with the relevant legislations: <ul style="list-style-type: none"> <li>▪ List of applicable harmonized and other standards</li> <li>▪ Risk evaluation documentation</li> <li>▪ Drawings, wiring diagrams</li> <li>▪ User documentation</li> <li>▪ EU declaration of conformity</li> </ul>
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# EDUCATION

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## Management system trainings

45.	ISO 13485	Standard introductory training
46.	ISO 9001, ISO 14001	Standard introductory training
47.	ISO 13485	Internal Auditor Training
48.	ISO 9001, ISO 14001	Internal Auditor Training
49.	ISO/IEC 17025	Internal Auditor Training
50.	21 CFR Part 820	Introductory training
51.	21 CFR Subchapter H	Regulatory training covering FDA regulations

## MDR, IVDR trainings

52.	MDR II., III.	Technical documentation
53.	MDR 15.	Person Responsible for Regulatory Compliance (PRRC)
54.	MDR XIV.	Clinical Evaluation
55.	MDR III.	Post-market surveillance system (PMS)
56.	MDR XIV. B.	Post-market clinical follow-up (PMCF)
57.	MDR, /IVDR	Cybersecurity

## MDR, IVDR related standards trainings

58.	ISO 14971	Risk management
59.	EN 62366-1	Usability Engineering
60.	EN 60601-1	Safety test of medical electrical equipment
61.	EN 61010-1	Electrical equipment for measurement, control, and laboratory use
62.	EN 61010-2-101	In vitro diagnostics (IVD) medical equipment

**MD and related standards training**

63.	2006/42/EC	CE marking of machines
64.	2006/42/EC EN ISO 10218-X ISO/TS 15066	CE marking of industrial robot and collaborative robot systems
65.	EN ISO 12100	Risk evaluation of industrial machines
66.	(relevant standards)	Safety and technical requirements of machines
67.		Training related to Artificial Intelligence Machine Learning and Data Science



# PRODUCT DEVELOPMENT

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## PCB Design

68.	ISO 9001 AS/EN9100 DO254 ISO 13485	System design: <ul style="list-style-type: none"> <li>▪ Healthcare and Medical devices</li> <li>▪ Space, Aerospace</li> <li>▪ Industrial, Automotive, ICT/IoT</li> </ul>
69.	ISO 9001 AS/EN9100 DO254 ISO 13485	Schematics: <ul style="list-style-type: none"> <li>▪ Altium, Mentor, Cadence and Zuken tools</li> </ul>
70.	ISO 9001 AS/EN9100 DO254 ISO 13485	Schematics: <ul style="list-style-type: none"> <li>▪ Altium, Mentor, Cadence and Zuken tools</li> </ul>
71.	ISO 9001	<ul style="list-style-type: none"> <li>▪ Simulation</li> </ul>
72.	AS/EN9100 DO254 ISO 13485	Spice and IBIS AMI

## Embedded Software Development

73.	ISO 9001 AS/EN9100 DO178 ISO 13485	MCU, microcontroller: <ul style="list-style-type: none"> <li>▪ Major MCUs: STM32, Nordic Semiconductor, Silabs, ESP32</li> </ul>
74.	ISO 9001, AS/EN9100 DO178 ISO 13485	FPGA development: <ul style="list-style-type: none"> <li>▪ Chips: Intel, AMD, System on SOC</li> <li>▪ SOM: Trenz, Kria</li> </ul>
75.	ISO 9001, AS/EN9100 DO178 ISO 13485	Linux: Major MCUs: NXP, Broadcom, RPI, Qualcomm Allwinner Custom BSP

## Turnkey product development

76.	IPC 600 IPC610 Class 3	Prototype manufacturing
77.		Functional Test System Development



78.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Software Development - Mobile Applications (Native Android, iOS and Cross Platform)
79.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Software Development - Web Applications
80.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Software Development - Desktop Applications
81.	21 CFR Part 820	Developing comprehensive test plans aligned with regulatory requirements
82.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Executing compliance and functional tests to assess product quality
83.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Assessment and validation of cybersecurity risks (QTICS competency)
84.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Identifying and addressing any non-conformances or areas of improvement

85.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Establishing a robust testing framework to support ongoing compliance
86.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Creating comprehensive records to demonstrate compliance with QA processes
87.	21 CFR Part 820 MDR ISO 13485 IEC 62304 IEC 82304-1	Conducting documentation audits to identify gaps and improve documentation practices
88.		Solutions and system integration related to Artificial Intelligence, Machine Learning and Data Science



R-9951  
g-30951  
F-03871

FILE NAME 18SD98 0000000	FILE NAME 18SD98 0000000	FILE NAME 18SD98 0000000
LAST NAME 0000000	LAST NAME 0000000	LAST NAME 0000000
BASIC INFORMATION	BASIC INFORMATION	BASIC INFORMATION
ORGANIC PROSTHESES	ORGANIC PROSTHESES	ORGANIC PROSTHESES
IMPLANTED CHIP	IMPLANTED CHIP	IMPLANTED CHIP
SOFTWARE	SOFTWARE	SOFTWARE

Profile 79933-2b No photo More	Profile 79933-2b No photo More	Profile 79933-2b No photo More	Profile 79933-2b No photo More
Profile 29933-2b No photo More	Profile 79933-2b No photo More	Profile 29933-2b No photo More	Profile 79933-2b No photo More



START Search Record



HEART MONITOR

78

COEFFICIENT 143 88 75

94%

# PRECLINICAL TESTING

G-776321/776809  
V-9686/87791010  
H-098/4949  
E8-58909-231/918  
E8-08912312/15  
R-0982029802/13133  
T-1020221/81809  
1312321/2771809

## Biocompatibility testing

89.	ISO 10993-3	Tests for genotoxicity, carcinogenicity and reproductive toxicity
90.	ISO 10993-4	Selection of tests for interactions with blood
91.	ISO 10993-5	Tests for in vitro cytotoxicity
92.	ISO 10993-10	Tests for irritation and skin sensitization
93.	ISO 10993-11	Tests for systemic toxicity
94.	ISO 10993-18	Chemical characterization of materials (UV, MS, IR)

## Safety testing

95.	EN 60601-1 (IEC 60601-1)	Medical electrical equipment
96.	EN 60601-1-6 (IEC 60601-1-6)	Medical electrical equipment – Usability
97.	EN 60601-1-8 (IEC 60601-1-8)	Alarm systems in medical electrical equipment and medical electrical systems
98.	EN 60601-2-10 (IEC 60601-2-10)	Nerve and muscle stimulators
99.	EN 60601-2-25 (IEC 60601-2-25)	Electrocardiographs
100.	EN 60601-2-26 (IEC 60601-2-26)	Electroencephalographs
101.	EN 60601-2-27 (IEC 60601-2-27)	Electrocardiographic monitoring equipment
102.	EN 60601-2-47 (IEC 60601-2-47)	Ambulatory electrocardiographic systems
103.	EN 60601-2-4 (IEC 60601-2-4)	Cardiac defibrillators
104.	EN 80601-2-30 (IEC 80601-2-30)	Automatic cycling non- invasive blood pressure monitoring equipment

## Safety testing

- |      |                                     |   |
|------|-------------------------------------|---|
| 105. | EN 61010-1)<br>(IEC 61010-1)        | Electrical equipment for measurement, control, and laboratory use       |
| 106. | EN 61010-2-101<br>(IEC 61010-2-101) | Particular requirements for in vitro diagnostic (IVD) medical equipment |

## Usability testing


- |      |             |   |
|------|-------------|---|
| 107. | IEC 62366-1 | Formative evaluation (expert review, standard review) |
| 108. | IEC 62336-1 | Summative evaluation (Usability test)                 |

## Cybersecurity testing

- |      |  |  |
|------|--|--|
| 109. | EC 81001-5-1<br>ISO 14971<br>AAMI TIR 57                               | Risk Assessment  |
| 110. | EC 81001-5-1   | Secure requirements testing  |
| 111. | EC 81001-5-1   | Threat mitigation testing  |
| 112. | EC 81001-5-1<br>MDR I.<br>MDCG 2019-16<br><br>ISO 14971<br>AAMI TIR 57 | Vulnerability testing<br>A. Threat modeling based vulnerability assessment<br>B. Security Testing / Penetration Test |

## RoHS testing

- |      |               |  |
|------|---------------|--|
| 113. | RoHS Annex II | Determination of the concentration of hazardous substances |
|------|---------------|--|



**PRODUCTIONS  
EQUIPMENT  
TESTING**

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114.	(MD, LVD, EMC, ATEX)	CE conformity testing: <ul style="list-style-type: none"><li>▪ Documentation evaluation</li><li>▪ Visual inspection</li><li>▪ Functional examination</li><li>▪ Instrumental measurements (on-site or laboratory)</li></ul>
115.	(relevant occupational safety and health regulations)	Safety tests: <ul style="list-style-type: none"><li>▪ Preliminary</li><li>▪ Periodic</li><li>▪ Extraordinary</li></ul>
116.	MD, EN ISO 14159	Hygienic inspection of production equipment
117.	(specified standards or other specifications)	Other conformity tests, acceptance checks: <ul style="list-style-type: none"><li>▪ According to standards</li><li>▪ According to customer or other specifications</li><li>▪ According to a customized system of criteria</li></ul>



# CLINICAL INVESTIGATION

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118.	MDR XV. Chapter II. 3.	Preparation of the Clinical Investigation Plan; data collection, literature search
119.	MDR XV. Chapter II. 1-2.	Preparation of the documentation regarding the application for clinical investigation
120.	MDR Art. 70	Prepare the Clinical Investigation authorization (submitting the application, communication with the authority)
121.	MDR Art. 72	Conduct of the Clinical Investigation, including: <ul style="list-style-type: none"> <li>▪ Article 77. Information from the sponsor at the end of a clinical investigation or in the event of a temporary halt or early termination</li> <li>▪ Article 80. Recording and reporting of adverse events that occur during clinical investigations</li> </ul>
122.	MDR Art. 87	Supporting the reporting of serious incidents and field safety corrective actions
123.	MDR XV. Chapter III. 4-6.	Follow the Clinical Investigation (monitoring, data management, project management)
124.	MDR XV. Chapter III. 7.	Prepare a clinical investigation report



# CERTIFICATION



125.	ISO 13485	Quality Management System
126.	ISO 27001	Information security management system
127.	ISO 9001, ISO 14001 ISO 50001, ISO 45001	Management Systems
128.	MDR IX., XI. A.	Conformity assessment Upon completion of above compulsory conformity assurance services the application for Conformity Assessment Procedure has to be placed at an independent Notified Body
129.	MD	EC type - examination or certificate of conformity (CoC) of production equipment
130.	LVD	Certificate of conformity (CoC) of production equipment
131.	EMC	EC type - examination or certificate of conformity (CoC)
132.	RED	EC type - examination or certificate of conformity (CoC)
133.	RoHS	Certificate of conformity (CoC)
134.	ATEX	EC type - examination or certificate of conformity (CoC)

# ABBREVIATIONS

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**ATEX** - *Equipment and protective systems intended for use in potentially explosive atmosphere (2014/34/EU)*

**CFR** - *Code of Federal Regulations (USA)*

**EMC** - *Electromagnetic Compatibility Directive (2014/30/EU)*

**FDA** - *US Food and Drug Administration*

**HTA** - *Health Technology Assessment*

**IVDR** - *In Vitro Diagnostic Medical Devices Regulation*  
*((EU 2017/746)*

**LVD** - *Low Voltage Directive (2014/35/EU)*

**MD** - *Machine Directive (2006/42/EC)*

**MDR** - *Medical Device Regulation (2017/745/EU)*

**RoHS** - *Restriction of the use of certain Hazardous Substances in electrical and electronic equipment Directive (2011/65/EU)*

**TMMi** - *Test Maturity Model Integration*

## OUR PARTNERS

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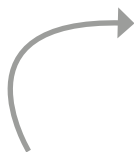


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CONTRACTING QUESTIONNAIRES!**



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